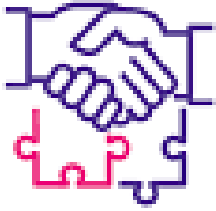


## Information is protected and right to give/withhold consent



You have a right to have your personal information protected and not shared with those whom you don't want it to be shared. You have a right to give consent (permission) to share certain information about you and your supports and also to take away this consent should you wish.

## Seek support from other people

You can ask for help from your family, friends, or an advocate- if you want to



### For more information

#### Call us

0401 991 920

Or

#### Visit our website

[www.edenallied.com.au](http://www.edenallied.com.au)

Or

#### Send us an email

[admin@edenallied.com.au](mailto:admin@edenallied.com.au)



You can also contact the NDIS Quality and Safeguards Commission:

Email: [contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)

Phone: 1800 035 544

You can also find a list of the full rights of disabled people by visiting the following website:

<https://www.un.org/development/desa/disabilities/convention-on-the-rights-of-persons-with-disabilities.html>

# What do you know about your rights?

## EASY READ

*This Booklet helps you to  
understand your rights as  
a participant of the NDIS.*



## Make your own choices and be independent

Our role is to give you the right information, you have a right to decide what services and what choices you want to make about your supports.

You also have a right to ask for help from your close friends, family or support person when making decisions.

## Make your own choices and risk sometimes



You have the right to make your own choices and

have control over your life, try new things and take risks sometimes



## Be treated with dignity and respect

You have a right to be treated with dignity and respect. As a participant your opinion and choices matter and they should be respected.



## Be safe- no one is allowed to hurt you

Your safety is a number one priority. Our Workers have a duty of care (meaning it is their job) towards you to make sure you are safe and no one harms you.

## Have your values and beliefs respected



You have a right to hold individual cultural

practices, values, beliefs. They should be respected and upheld as much as possible with the services you receive.



## Right to make a complaint

You have a right to know how to make a complaint and to be able to give feedback or complain if you feel the service/s you are getting is/are not good enough.

## Understand the services you are agreeing to



All information, including your service agreement should be clear.

Your provider should help you understand what is in your service agreement.

## Right to work with other service providers if they meet your goals



You have a right to know how to enter a new service and be given enough information to make choices about your supports. You also have a right to know the risks involved in changing services.