

CONTACT US

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ADVOCACY SERVICES



EASY READ

*This booklet helps you to
access some important
contacts.*

NDIS Commission for Making Complaints

For making complaints, participants can contact the NDIS Quality and Safeguards Commission directly:

Email:
contactcentre@ndiscommission.gov.au

Phone: 1800 035 544
(free call from landlines)
or TTY 133 677

Advocacy Services

When a participant needs an advocate and a family member or carer cannot fulfill the role, Eden Allied will assist the participant to obtain an advocate of the participant's choice.

This may include using services such as:

- **Disability Advocacy Finder:**
<https://askizzy.org.au/disability-advocacy-finder>
- **Disability Gateway, Victoria Advocacy:**
<https://www.disabilitygateway.gov.au/legal/advocacy/vic>
- **Disability Advocacy Network Australia:**
<https://www.dana.org.au/>

National Disability and Neglect Hotline

The National Disability Abuse and Neglect Hotline **1800 880 052**. The Hotline is for reporting abuse or neglect of people with disabilities. Calls are free.

- **Website:**
<https://www.jobaccess.gov.au/service-providers/making-complaint-and-reporting-abuse-and-neglect>